



**Dear Parents, Welcome to the January 2025 edition of our MFN Newsletter!** Our Newsletters are now compiled and distributed two times a year during the months of January and September, with the aim of keeping you fully informed of our Nursery events as well as our ongoing progress and achievements.

Our Newsletter notifications are sent via email, so please ensure that we have your preferred email address for all our Nursery notices!

### Questionnaire Results

A big THANK YOU to all parents who responded to the questionnaires sent out on 06/01/25. Thirty out of fifty-two completed questionnaires were returned. This is still lower than we would have hoped, however, the overall results have again proved very positive and will be used by the MFN to continue to make lasting improvements. The questions posed and results are as follows:

1. MFN has a happy atmosphere, and I feel welcome when I come to the Nursery. **100% strongly agree.**

2. My child/children enjoy coming to MFN. **100% strongly agree.**

3. I feel I have enough information about my child/children's day at Nursery. **57% strongly agree. 43% agree.**

4. I feel staff share written and verbal information openly and helpfully. **64% strongly agree. 33% agree. 3% disagree.**

5. I feel I am kept fully informed of my child/children's development and progress, and I am treated like a partner in my child's development. **60% strongly agree. 40% agree.**

6. I am happy with the current arrangement of academic reviews (every six months) and find it informative enough. **64% strongly agree. 20% agree. 3% disagree.**

**13% did not answer as they had not yet had a review.**

7. I feel comfortable approaching staff to talk about my child's needs. **87% strongly agree. 13% agree.**

8. I am aware that I can discuss any issue with the Room Leader, or speak to the Manager about any query whatsoever, whenever I wish. **93% strongly agree. 7% agree.**

9. I feel that my opinions and suggestions are valued. **70% strongly agree. 30% agree.**

10. I know who the Management Team are. **70% strongly agree. 20% agree. 7% disagree. 3% did not answer.**

11. I find the Management Team (Marva, Marie, Sophya) approachable and helpful. **87% strongly agree. 13% agree.**

12. The nursery is kept warm, clean and bright. **93% strongly agree. 7% agree.**

13. The parent notice boards are accessible and easy to understand. **74% strongly agree. 23% agree. 3% disagree.**

14. MFN promotes a healthy well-balanced diet, and I am happy with menus. **60% strongly agree. 33% agree. 7% disagree.**

15. Do you feel that Safeguarding procedures are followed through effectively? **84% strongly agree. 16% agree.**

### Admin Office Hours Reminder:

Our Admin Office is open from: **8am - 3pm, Monday to Friday.** Email and telephone messages left after 3.00pm may not be picked up until the next day, so in case of emergency, please contact the Nursery mobile on **07903 883 882** and leave a text or voicemail message for our Deputy Manager to pass on to the Room Staff.

### Parents' Notice Boards

We have TWO Parents' Notice Boards. When you enter the Nursery hallway, the first Notice Board is on the wall to your right. Walk forward a few steps and the second Notice Board can be found on the wall on your left, just as you're approaching the Budding Discoverers Baby Room. The Notice Boards keep parents updated on a wide range of important information. Be sure you check them out when you're next walking by!

### Academic Review Evenings

Our Parents' Academic Review Evenings are designed to give you the opportunity to come and look through your child's progression file and discuss their development with their key person. We will be holding our next Parents' Academic Review Evenings from Monday 10th to Thursday 20th March 2025. Appointment times will be available from 4.15pm to 5.30pm in 15min slots, and the Appointment Chart will be posted on the Parents' Notice Board as of Monday 24th February. Please view and write your child's name next to your desired time slot as soon as you are able.

It is worth noting that our Academic Review Evenings are only held twice a year. The reason behind this frequency is because a reasonable period of time is required to be able to observe and assess changes in patterns and behaviour. Please do remember, parents are always welcome to make an appointment at any time to see their child's Key Person, Room Leader or the Manager if they wish to do so.)

### 2025 Nursery Information

Our full 2025 Nursery Holiday Breaks and 2025 Nursery Events Calendar are available to view on our Nursery website. Don't forget to bookmark, print or download your copy!

### **Off To School This Year??**

If your child will be leaving MFN to attend primary school this year, please remember to email your written notice as soon as possible! A minimum of one calendar month's notice is required, and upon receipt of this written notice, we will calculate your final fee and inform you of the deposit amount to be refunded back to you.

### **Sick children**

As per our Sick Child Policy, if a child is unwell at the Nursery, the child's parent/carer will be contacted to collect the child immediately. Please remember that children should also be kept home for a minimum of 48 hours after vomiting or diarrhoea and 24hrs following the introduction of antibiotics (particularly as they could have a reaction to medication during this period). We thank you for your cooperation as we strive for the well-being of all your young ones in our care.

### **Booking Extra Sessions?**

If you need to book any extra days or any extra half day sessions, you will need to complete a booking form which can be found on the Parents Notice Boards, as well as on the "Nursery Fees" page on our website. Spaces tend to be limited, so we encourage you to book early. Please note that once we have confirmed your booking, full payment of the extra sessions/days are to be made within seven days. Once confirmed, there are no refunds issued for cancellations or absence of any sort. Pre-booked days cannot be swapped. (In case of emergency please text or leave a voicemail on **07903 883 882** and we will get back to you to confirm whether your child is able to attend as quickly as possible).

### **Safeguarding: Use of Toilets**

Please remember that neither parents nor carers are permitted to use the Nursery toilets (unless in

an emergency and in this case a member of staff MUST be informed prior to use). If a child needs to use the toilet (or have a nappy changed) whilst being dropped off or collected, parents/carers are then required to ask a member of staff to carry out this task. Please understand these procedures are in place for the purpose of safeguarding each of our children.

### **MFN Birthday Cake Reminder**

As there are a number of children with differing dietary requirements and allergies, we cannot receive or distribute cakes that are brought in by parents. HOWEVER, MFN happily bakes birthday cakes on site so as to ensure that all children can partake of their peer's birthday celebration - so a big HOORAY as the birthday fun continues (and at no extra cost to the parent!) Please let your child's Room Leader know if you do **NOT** want your child to have a birthday cake and/or a celebration.

### **HUGE THANKS & APPRECIATION**

to all the parents who attended our Christmas Celebration on December 12th! Our Little Explorers and Keen Investigators children put on a very special and memorable performance to the delight of all present, and the after party was a wonderful time spent in fun festivities with the parents. **Parents, thank you much for taking the time to be with us!**

### **Tax Free Childcare**

You can get up to £500 every 3 months (up to £2,000 a year) for each of your children to help with the costs of childcare. If you get Tax-Free Childcare, the government will pay £2 for every £8 you pay your childcare provider via an online account. **You can even get Tax-Free Childcare at the same time as 15 / 30hr FEEE Funding if you're eligible for both.** Check your eligibility at: [www.gov.uk/tax-free-childcare](http://www.gov.uk/tax-free-childcare).

***PSSST... Are you aware of the type of credit you are building on your Nursery account? Did you know that neither Childcare Voucher payments nor Tax-Free Childcare payments can be refunded back to you? These type of payments can only be refunded back to the organisation from whence the payment came and it will be your responsibility to contact that organisation to retrieve any refund that you are due...***

***AT THE END OF THE DAY, IT'S BEST NOT TO OVERPAY, AND DEFINITELY NOT USING EITHER OF THESE PAYMENT METHODS***

### **FEEE 15/30hr Funding**

MFN will automatically enrol your child for the universal 15hr Funding the term after they turn 3yrs of age. Eligible working parents of children aged 9ms upwards could also receive 15 hours funded childcare. You can check if you are eligible by visiting: [www.gov.uk/check-eligible-free-childcare-if-youre-working](http://www.gov.uk/check-eligible-free-childcare-if-youre-working).

### **CAN YOU HELP? WE NEED YOU!**

Over time you have sent us a multitude of encouraging cards and emails and we do treasure them so; knowing you're happy keeps us happy! In fact, we'd really appreciate if you could take another moment of your time to leave your feedback on our website Testimonials page. Visit [www.MyFavouriteNursery.org.uk/the-nursery/testimonials](http://www.MyFavouriteNursery.org.uk/the-nursery/testimonials) and tell everyone how you feel about the atmosphere and quality of care you've experienced at MFN.

We hope you've enjoyed this edition of our Newsletter and found it to be a good means of communication to help keep you up to date with all that's happening at our Favourite Nursery! Please feel free to submit any queries or comments to: [info@MyFavouriteNursery.org.uk](mailto:info@MyFavouriteNursery.org.uk)